

Calle Cañada, 15
Paracuellos de Jarama
28860 - Madrid - Spain
+34 91 658 42 45
+34 91 658 26 56
info@dreamglassgroup.com
www.dreamglassgroup.com

QUALITY POLICY

DREAM GLASS S.L. is a company is dedicated to the production and marketing of laminated glass and film. Moreover it is committed to quality as per Standard ISO 9001:2015, for which the following principles have been established:

- Ensure the satisfaction of our customers by offering precise products in quality and delivery times.
- Fulfill the requirements of the applicable regulations to our business, the commitments made to customers and all those internal rules affecting the final product.
- Assess and guarantee the technical competence of staff, ensure proper team motivation for participation in continuous improvement of our processes.
- Keep a fluent communication, both internally between the different representatives of the company, and externally with customers.
- Establishing and reviewing objectives focused on continuous improvement of our procedures and activities to ensure their quality effectiveness.
- Get suppliers to meet the necessary requirements to ensure that their products and services are within specifications.

These principles are assumed by the MD, who has the corresponding authority and provides its employees with sufficient resources for compliance, translating them and putting them in the public knowledge through this Quality Policy.